



Notice of Non-Discrimination

High Peaks Hospice & Palliative Care, Inc. (HPHPC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. HPHPC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

HPHPC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Elaine Sater, Compliance Coordinator at 518-891-9631 x 128 or compliance@hphpc.org

If you believe that HPHPC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Elaine Sater, Compliance Coordinator
PO Box 840
Saranac Lake, NY 12983
Telephone: 518-891-9631 x 128
Fax 518-891-5379
Email: compliance@hphpc.org

You can file a grievance in person, by mail, fax, or email. If you need assistance filing a grievance, please contact Elaine Sater, Compliance Coordinator.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for [Civil Rights Complaint Portal](#), or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

[Complaint forms](#)