POLICY

High Peaks Hospice (HPH) will provide necessary medical equipment and supplies as ordered by the physician and required by the patient plan of care through contractual arrangement.

PROCEDURE

Equipment: These may include but are not limited to:
- Non reusable supplies such as oxygen
- Bandages
- Prosthetic or orthopedic devices
- Durable equipment such as wheelchairs, hospital beds, over bed trays

1. DME vendor’s staff is knowledgeable about equipment set up, safety checks, troubleshooting, routine and emergency response requirements for use in home setting.

2. DME vendor will document manufacturer model, serial number, and instructions. DME vendor will appropriately act on information regarding defects, recalls, and equipment hazards. Routine/preventative maintenance testing and inspection is performed prior to delivery and is also ongoing and documented.

3. Delivery of equipment and frequency of such deliveries will be appropriate to patient’s need and plan of care.

4. Patient receives written information on caring for equipment, who to contact and is taught by a qualified individual.

5. The HPH and DME vendor agree that it is the vendor’s responsibility to provide emergency maintenance or replacement equipment when appropriate. Equipment is based on assessments, which are conducted by a qualified individual, and the physician orders.
6. DME vendor will provide 24 hour emergency services when equipment malfunction may threaten the patient’s health and provide an emergency back-up system if an equipment malfunction may threaten the patient’s life.

7. Equipment malfunction and serious injury or death associated with equipment will be reported to the manufacturer and appropriate regulatory agency by the DME vendor.

LAST REVIEW DATE:   BOD 03/26/14

LAST UPDATED:  Comp Coord 06/26/15, 09/01/18

BOARD APPROVAL: March 26, 2014