Patient/Family involvement in the day-to-day inpatient facility services is necessary for them to maintain a sense of belonging, participation, and self control.

1. High Peaks Hospice (HPH) staff and volunteers will be available to facilitate admission and support patient and families as needed during the inpatient hospital stay.

2. Families will be encouraged by the inpatient facility staff and HPH staff to participate in the care of the patient when the family members feel comfortable in doing so. Feeding, bathing, back rubs, etc., would be appropriate measures that can be taught. Such participation assists the family in relieving the guilt and helplessness they often feel.

3. The family may use the microwave oven for warming up food brought from the store or home.

4. The family may store food brought from home in the unit's refrigerator, provided containers are properly dated and labeled.

5. The family may remain with the patient through the night in an adjacent bed, or lounge chair provided for them.

6. Flexible visiting hours, including 24-hour a day privileges are available to the family. Children may also visit a HPH patient, regardless of the child's age.

7. In order to provide flexibility in meal time, and in selection of food, the facility's dietician or designee, will visit the HPH patient within 24 hours of admission to determine food preference and times for eating.

8. HPH patients will be made aware of and encouraged to participate in, when possible, the various religious and recreational activities provided to all patients by the inpatient facility.

9. A place where families can talk in privacy will be available to them. The inpatient facility staff will inform the family of the location of this area upon admission of the patient to the facility.

10. HPH patients may keep and use personal possessions as space and safety permits. This may include such items as: family pictures, personal clothing, religious, articles that bring comfort, etc.

11. HPH patients may, if they choose, wear clothing brought in by the family, rather than traditional inpatient facility garb.